

Bernie Salvaggio

<http://www.BernieSalvaggio.com/> • BernieSalvaggio@gmail.com

Certifications

VCP 4 # 80706
CISSP # 116937
Network+
A+

Education

Champlain College

Master of Science
Managing Innovation
and Information
Technology, Graduation
Fall 2013

Westwood College

Bachelor of Science
Computer Network
Management, 2006

Key Skills

Leadership
Virtual Infrastructure
Storage Planning &
Design
System Security
Network Architecture

Technical Summary

VMware ESX, ESXi
Windows Server
SAN Management
Active Directory
MS Exchange Server
MS SQL Server
Scripting
Backup & Recovery
Remote Access/VPN
Citrix
Firewalls
DNS
PBX

Experience

Northern Safety Company, Inc.

IT Technical Services Team Leader, March 2008 - Current

- Lead and mentor a team of IT professionals
- Hold regular technical review sessions to expose team members to the details of projects and provide an open forum for discussion and learning
- Provide training to groom entry/mid-level IT Associates for the next level
- To accommodate for growth due to acquisitions and an ERP software migration, designed and implemented a VMware Datacenter and virtualized "Tier 1" apps including MS Exchange, SAP, and SQL Server
- To support a new eCommerce website providing 25% of the company's revenue, researched and visited colocation companies to determine the best fit, and proceeded to design and implement a highly available server and network infrastructure to host the website

Network Administrator, March 2007 - March 2008

- Lead the design and implementation of Citrix Presentation Server and configured the Citrix Access Gateway for secure remote access
- Designed, maintained and secured all LAN, MPLS WAN, and wireless networks including Cisco ASA firewalls, FortiNet UTM system, Hitachi SAN, Exchange, Active Directory, DNS, and remote access
- Increased network speed and stability by upgrading the network core to a Cisco 4510R blade switch
- Maintained the Avaya Definity phone system through a long distance and local carrier migration, adds/moves/changes, and VoIP implementation

Systems Administrator, July 2006 - March 2007

- Set up and maintained clustered MS SQL Servers, the Warehouse Management System, accounting and sales server software, and Symantec Backup Exec backups

Msgr. Bonner and Archbishop Prendergast High Schools

Systems Administrator, April 2003 - July 2006

- Responsible for all aspects of computer, network, and server installation and maintenance for over 700 computers spanning four networks
- Implemented MS Active Directory, logon scripts, security software, Linux proxy server, and new wired and wireless network installations

Archdiocese of Philadelphia

Technical Support Specialist, December 2001 - April 2003

- Troubleshooting and repairing computer and basic network problems in person and via phone for local and remote locations

Iomega, through Client Logic

Tech Support & Customer Service Rep., December 2000 - June 2001

- Provided tech support, customer service, and returns expedition to customers while exceeding call handling and returns accuracy goals